I am a retail manager at a major electronics chain. I have been using PC's
for 16 years since the systems booted up with DOS. I have used every version
of Windows up to Windows ME.

I have been appalled year after year as Windows required more and more
operating resources to run the computer. Even more so since Windows requires
so much more operating resources for Microsofts other products that are tied
in to Windows. I have always maintained that I don't buy a computer for it's
operating system. I am a website developer as well and don't need or want to
have all the extras Microsoft forces on you.

And now with the launch of Windows XP I have crossed the line to being
horrified. What kind of operating system is now going to require at least 128
megs of RAM with 256 preferred?? Unbelievable. Microsoft has not learned
anything at all from all of these anti-trust proceedings. My customers
complain every single day about how much system resources Windows takes up.
This is true from Windows 95 to present. Even more unbelievably is the fact
that all the plug in MS is ramming down our throats in the the "operating
system" causes frequent system crashes and results in lowered productivity
due to the need to constantly fix the machine.

Bottom Line? An operating system, even a nice GUI operating system is just
that. It is not an instant messager, multi-media player, internet connection
etc. And with Windows being the only choice it is no wonder that computers
get faster and better hardware and greedy MS jumps in with Windows and uses
up all the extra speed and power to try and force the MS products down our
throat over the top of other applications that are more memory friendly and
run without crashing the computer on  a regular basis.

I am also no novice. I have graduated from the Microsoft Certified Systems
Engineering courses and have many years of experience.

Please don't back down. Force MS to turn Windows back into what it is
supposed to be. A smooth, no hassle operating system that does not interupt
and interfere with my computer work that has nothing to do with Microsoft.

Thank you very much.

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